

Mike DeWine
Governor

Jon Husted
Lieutenant Governor

Dorothy Pelanda
ODA Director

Amy Acton, M.D.
ODH Director

DATE: March 21, 2019

TO: Health Commissioners, Directors of Environmental Health and Interested Parties

RE: Recall Announcement (ODA/ODH) 2019-021a

Hill's Pet Nutrition Expands Voluntary Recall of Select Canned Dog Food for Elevated Vitamin D

Hill's Pet Nutrition today announced it is expanding its recall of select canned dog food products due to elevated levels of vitamin D. This recall expansion was caused by the same vitamin premix received from a U.S. supplier that was the source of the January 31, 2019, recall and is being conducted in cooperation with the U.S. Food and Drug Administration.

While vitamin D is an essential nutrient for dogs, ingestion of elevated levels can lead to potential health issues depending on the level of vitamin D and the length of exposure, and dogs may exhibit symptoms such as vomiting, loss of appetite, increased thirst, increased urination, excessive drooling, and weight loss. When consumed at very high levels, vitamin D can in rare cases lead to potentially life threatening health issues in dogs, including renal dysfunction. Pet parents with dogs who have consumed any of the products listed and are exhibiting any of these signs should contact their veterinarian. In most cases, complete recovery is expected after discontinuation of feeding.

In the United States, the affected canned dog foods were distributed through retail pet stores and veterinary clinics nationwide. No dry foods, cat foods, or treats are affected.

Pet parents in the U.S. who purchased the product with the specific lot/date codes listed should discontinue feeding and dispose of those products immediately or return unopened product to your retailer for a refund. For more information, please contact Hill's via our website or at 1-800-445-5777.

Impacted products outside of the United States will be subject to separate notices on the country-specific website. If you are outside of the United States, please check your own country's Hill's website for more information.

Hill's Pet Nutrition learned of the potential for elevated vitamin D levels in some of our canned dog foods after receiving a complaint in the United States about a dog exhibiting signs of elevated vitamin D levels. Our investigation confirmed elevated levels of vitamin D due to a supplier error.

Following that recall, we conducted a detailed review of all canned dog foods potentially impacted by the vitamin premix with elevated levels of vitamin D. This review included: analyzing consumer complaints; reviewing veterinarian medical consultations; auditing our supplier; and reviewing our own manufacturing and quality procedures. We then did additional product testing to ensure we had taken all appropriate action. Our review determined that there were additional products affected by that vitamin premix, and it is for that reason that we are expanding the recall. Hill's has received a limited number of complaints of pet illness related to some of these products.

As a company, and as pet parents ourselves, we deeply regret the concern that this recall and subsequent expansion have caused pet parents and any possible effect the recalled foods may have had on pets. We are committed to doing more to uphold the standards of pet care that pet parents and veterinarians expect of us to earn back their trust.

For further information, please contact Hill's Pet Nutrition, Inc. at 1-800-445-5777 every day during the hours of 7am-7pm (CST) or at contactus@hillspet.com. Information can also be found at www.hillspet.com/productlist

Items marked with a * are new products that were added to the list on March 20, 2019.

Product Name	SKU Number	Date Code / Lot Code
*Hill's Prescription Diet k/d Kidney Care with Lamb Canned Dog Food, 13oz, 12-pack	*2697	*102020T25
*Hill's Science Diet Adult Perfect Weight Chicken & Vegetable Entrée dog food 12 x 12.8oz cans	*2975	*092020T28
*Hill's Prescription Diet c/d Multicare Urinary Care Chicken & Vegetable Stew Canned Dog Food, 5.5oz, 24-pack	*3388	*102020T18
*Hill's Prescription Diet i/d Low Fat Canine Rice, Vegetable & Chicken Stew 24 x 5.5oz cans	*3391	*092020T27
*Hill's Prescription Diet r/d Canine 12 x 12.3oz cans	*7014	*092020T28 *102020T27 *102020T28
*Hill's Science Diet Adult Beef & Barley Entrée Canned Dog Food, 13oz, 12-pack	*7039	*092020T31 *102020T21
*Hill's Science Diet Adult 7+ Healthy Cuisine Roasted Chicken, Carrots & Spinach Stew dog food 12 x 12.5oz cans	*10449	*092020T28
*Hill's® Science Diet Healthy Cuisine Adult Braised Beef, Carrots & Peas Stew Canned Dog Food, 12.5oz, 12-pack	*10451	*102020T28
Hill's Prescription Diet c/d Multicare Urinary Care Chicken & Vegetable Stew Canned Dog Food, 12.5 oz, 12-pack	3384	*092020T29 102020T10 102020T25
Hill's Prescription Diet i/d Digestive Care Chicken & Vegetable Stew Canned Dog Food, 12.5 oz, 12-pack	3389	*092020T28 *102020T24 *102020T25 102020T04 102020T10 102020T19 102020T20
Hill's Prescription Diet i/d Canine Chicken & Vegetable Stew 5.5oz	3390	102020T11 112020T23 122020T07
Hill's Prescription Diet g/d Aging Care Turkey Flavor Canned Dog Food, 13 oz, 12-pack	7006	*092020T22 112020T19 112020T20

Product Name	SKU Number	Date Code / Lot Code
Hill's Prescription Diet i/d Digestive Care with Turkey Canned Dog Food, 13 oz, 12-pack	7008	* 092020T21 092020T30 102020T07 102020T11 112020T22 112020T23
Hill's Prescription Diet w/d Digestive/Weight/Glucose Management with Chicken Canned Dog Food, 13 oz, 12-pack	7017	* 102020T24 * 102020T25 * 112020T09 * 112020T10 092020T30 102020T11 102020T12
Hill's Science Diet Adult Chicken & Barley Entrée Canned Dog Food, 13 oz, 12-pack	7037	* 092020T22 102020T13 102020T14 112020T23 112020T24
Hill's Science Diet Adult Chicken & Beef Entrée Canned Dog Food, 13 oz, 12-pack	7040	* 112020T10 * 112020T11 102020T13
Hill's Science Diet Adult 7+ Beef & Barley Entrée Canned Dog Food, 13 oz, 12-pack	7056	* 102020T28 092020T31 112020T20 112020T24
Hill's Prescription Diet w/d Digestive/Weight/Glucose Management Vegetable & Chicken Stew Canned Dog Food, 12.5 oz, 12-pack	10129	* 112020T11 * 112020T05 102020T04 102020T21
Hill's Prescription Diet i/d Low Fat Digestive Care Rice, Vegetable & Chicken Stew Canned Dog Food, 12.5 oz, 12-pack	10423	* 092020T27 * 092020T28 * 092020T24 102020T17 102020T19 112020T04
Hill's Science Diet Healthy Cuisine Adult 7+ Braised Beef, Carrots & Peas Stew Canned Dog Food, 12.5 oz, 12-pack	10452	* 102020T28 102020T14 102020T21
Hill's Prescription Diet z/d Canine 5.5 oz	5403	102020T17 112020T22
Hill's Prescription Diet j/d Canine 13 oz	7009	112020T20
Hill's Prescription Diet k/d Canine 13 oz	7010	102020T10 102020T11

Product Name	SKU Number	Date Code / Lot Code
Hill's Prescription Diet z/d Canine 13 oz	7018	102020T04 112020T22
Hill's Prescription Diet Metabolic + Mobility Canine Vegetable & Tuna Stew 12.5 oz	10086	102020T05 102020T26
Hill's Prescription Diet Derm Defense Canine Chicken & Vegetable Stew 12.5 oz	10509	102020T05
Hill's Science Diet Adult 7+ Small & toy Breed Chicken & Barley Entrée Dog Food 5.8 oz	4969	102020T18
Hill's Science Diet Puppy Chicken & Barley Entrée 13 oz	7036	102020T12
Hill's Science Diet Adult Turkey & Barley Dog Food 13oz	7038	102020T06
Hill's Science Diet Adult Light with Liver Dog Food 13oz	7048	112020T19
Hill's Science Diet Adult 7+ Chicken & Barley Entrée Dog Food 13oz	7055	092020T31 102020T13
Hill's Science Diet® Adult 7+ Turkey & Barley Entrée 13oz	7057	112020T19
Hill's Science Diet Adult 7+ Youthful Vitality Chicken & Vegetable Stew dog food 12.5oz	10763	102020T04 102020T05 112020T11